Advantage LX Desktop Label Printer USER GUIDE





Copyright © 2012, CognitiveTPG

CognitiveTPG[™] is a trademark of CognitiveTPG, LLC. Microsoft[®] and Windows[™] are trademarks of Microsoft Corporation. Other product and corporate names used in this document may be trademarks or registered trademarks of other companies, and are used only for explanation and to their owner's benefit, without intent to infringe.

All information in this document is subject to change without notice, and does not represent a commitment on the part of CognitiveTPG. No part of this document may be reproduced for any reason or in any form, including electronic storage and retrieval, without the expressed written permission of CognitiveTPG. All program listings in this document are copyrighted and are the property of CognitiveTPG and are provided without warranty.

To contact CognitiveTPG, Write, email, or call:

CognitiveTPG 950 Danby Road Suite 200 Ithaca, NY 14850

E-Mail: marketing@cognitivetpg.com Telephone: 607-274-2500 Toll free: 800-732-8950 Fax: 607-274-2449

Technical Support: 800-732-8950, extension 4

Table of Contents

| Chapter 1: Introduction | 4 |
|---|----|
| Welcome | 4 |
| Package Contents | 4 |
| Operating Environment | 4 |
| Printer Feature Overview | 5 |
| Chapter 2: Printer Installation | 8 |
| Setting up the Advantage LX Printer | 8 |
| Loading Thermal Transfer Ribbon | 10 |
| Self-Testing: | 12 |
| Chapter 3: | |
| Installing CognitiveTPG Printer Administrator and Print Drivers | 13 |
| Downloading CognitiveTPG Printer Administrator | 13 |
| CognitiveTPG Printer Administrator Utility | 14 |
| Chapter 4: Cleaning and Maintenance | 23 |
| Cleaning the Printer | 23 |
| Cleaning Supplies | 23 |
| Chapter 5: Troubleshooting & Default Settings | 24 |
| | |

Chapter 1: Introduction

Welcome

Congratulations on the purchase of a CognitiveTPG Advantage LX desktop label printer. The Advantage LX carries on the well-known durability of the widely used Blaster printer line.

CognitiveTPG is committed to providing a reliable product and user experience. This user guide provides information on how to install the printer and includes all necessary user support information.

Package Contents

The Advantage LX box will contain the following parts:

- (1) Advantage LX Printer
- (1) Quick Start Guide
- (1) Auto Ranging Power Supply (24 DC output)
- (1) Power Cord (Included only on LBxxx-2xx3-01x models)
- (1) Spindle and Media Guide (Installed in Printer)

IMPORTANT! ADVANTAGE LX PRINTERS WITH SERIAL NUMBERS STARTING WITH "L" HAVE BEEN UPDATED TO USE A 24 VDC AUTO RANGING POWER SUPPLY (INCLUDED WITH PRINTER). PREVIOUS 19VAC POWER SUPPLIES WILL NOT WORK WITH THE UPDATED PRINTERS.



Operating Environment

- 41°F to 104°F (5°C to 40°C)
- 20% to 85 % non-condensing R. H. (relative humidity)

Storage and Transportation Environment

- -4.0°F to 122°F (-20°C to 50°C)
- 5% to 95% non-condensing R. H. (relative humidity)

Printer Feature Overview

Front/Rear View



Front View



Rear View Serial, Parallel, Ethernet (4-inch Model Shown)

| Component | Function |
|---------------------|--|
| A - Power Indicator | Indicates power status |
| | ON – printer on and ready to print |
| | OFF- no power applied |
| B - Ready Indicator | Indicates printer status |
| | GREEN – printer ready to accept data |
| | RED – printer error, empty media roll, or paused operation |
| | during batch mode processing |
| | OFF- no power applied |
| C - Feed Button | Press to advance media |
| | Press and hold while turning unit on to initiate self test and |
| | print configuration label |
| D - On/Off Switch | Turns printer power On/Off |
| E - Power Connector | Input for auto-ranging power supply |
| F - Serial Port | Serial (DB9) bidirectional communications port - DTE device |
| | (Use null modem cable) |
| G - Ethernet Port | 10/100 Ethernet port |
| H - Parallel Port | Parallel (1284-B 36-Pin Centronics) unidirectional |
| | communications port |



Advantage LX Communication Interfaces (2" and 4" Model Detail)

NOTE: Interfaces shown apply to Advantage LX printers with S/N's starting with "L"

Inside View

Common Components for All Models (Direct Thermal and Thermal Transfer)



| Component (DT & TT Models) | Function |
|----------------------------|---------------------------------|
| A - Printhead | Printing mechanism |
| B - Platen Roller | Friction feed printing surface |
| C - Printhead Latches | Latches for printhead mechanism |
| D - Media Guide & Spindle | Holds and guides label roll |

Components for Thermal Transfer Models



| Component (TT Models) | Function |
|-------------------------------|---|
| E - Ribbon Take-up Driver | Ribbon take-up core mount and driver |
| F - Ribbon Take-up Mount | Flexible arm for ribbon take-up core mounting |
| G - Ribbon Supply Core Mounts | Holds ribbon supply roll |

Chapter 2: Printer Installation

Setting up the Advantage LX Printer

Connecting the Interface and Power Cables

IMPORTANT! PRIOR TO CONNECTING ANY **INTERFACE CABLE AND POWER CABLE TO PRINTER, MAKE SURE PRINTER IS OFF.**



1. Make sure power switch is OFF



3. Connect the AC adapter to the power connector on the printer

COM/SER



Connect power cable to AC adapter 2.



- 4. Plug the power cable into an AC outlet
- 5. Connect the interface cable to the rear of the printer. For Serial or Parallel cables, securely fasten the interface connector screws or clips.

NOTE: THE ADVANTAGE LX IS CONFIGURED TO **USE A STANDARD NULL MODEM CROSSOVER SERIAL CABLE WHEN USING THE COM/SER PORT TO CONNECT TO A DTE DEVICE SUCH AS A COMPUTER.**





CAUTION!

CAUTION: DO NOT TOUCH PRINTHEAD. ELECTROSTATIC DISCHARGE (ESD) FROM THE HUMAN BODY OR OTHER OBJECTS CAN DAMAGE PRINTHEAD. PLEASE USE STATIC-SAFE PROCEDURES WHEN WORKING WITH PRINTHEAD. PRINTHEAD MAY BE HOT AFTER PRINTING.





1. Unpack and prepare outward wound or inward wound media for installation into printer.

NOTE: USE ONLY COGNITIVETPG APPROVED MEDIA. FOR MORE INFORMATION ON COGNITIVETPG APPROVED SUPPLIES, CONTACT US AT 800-732-8950 OR AT COGNITIVETPG.COM.

NOTE: PRINTER IS SHOWN WITH MEDIA

COVER REMOVED FOR CLARITY. THERMAL TRANSFER (TT) MODEL USED FOR

ILLUSTRATION.

2. Use paper guide and spindle to install media roll as shown.



Loading Thermal Transfer Ribbon

NOTE: THIS STEP IS FOR THERMAL TRANSFER (TT) ADVANTAGE LX PRINTERS. USE ONLY COGNITIVETPG APPROVE THERMAL RIBBON. FOR MORE INFORMATION ON COGNITIVETPG APPROVED SUPPLIES, CALL 800.732.8950 OR VISIT OUR WEBSITE COGNITIVETPG.COM 1. Position ribbon in front of printer with supply core closest to printer and text on ribbon leader facing down. Raise dust cover.

2. Unlatch printhead and fully raise the printhead mechanism.

3. Place the left side of the ribbon supply core into the left supply core mount.

4. Gently pull the right supply core mount open and place the right side of the ribbon core on the mount.









Loading Thermal Transfer Ribbon (Continued)

5. Gently lower the printhead but **DO NOT LATCH** printhead at this time.

6. Align the notch on the left side of the ribbon take-up core with the left ribbon take-up driver.

7. Gently pull the right ribbon take-

of the ribbon take-up core.

up mount and insert the right side







FACING OUT AND VISIBLE

HELPFUL TIP: IF

POWER IS ALREADY

ON, THE ADVANTAGE LX WILL TAKE UP

ANY EXCESS RIBBON UPON LATCHING THE PRINTHEAD

REMINDER: THE TEXT

ON THE RIBBON

LEADER SHOULD BE

 Latch both sides of the printhead and turn the power on to take up

the slack in the ribbon leader.

Click!))

NOTE: AFTER PRINTING A SELF-TEST, PRINTER IS IN HEXIDECIMAL DUMP MODE. CYCLE PRINTER'S POWER TO RETURN TO NORMAL OPERATION.

Self-Testing:



1. Press and hold the feed button while turning printer ON.



2. Release feed button when printing begins and printer will conduct a self-test and print a configuration label.



3. Power OFF printer to end hexadecimal dump mode.



4. Power ON printer for normal operation

NOTE: INSTALLING COGNITIVETPG PRINTER **ADMINISTRATOR** WILL ALSO LOAD **PRINT DRIVERS** FOR COGNITIVETPG LABEL PRINTERS. **COGNITIVETPG** PRINTER **ADMINISTRATOR UTILITY IS VERY USEFUL FOR CONFIGURING**, TROUBLESHOOTING, **AND UPDATING** THE ADVANTAGE **LXPRINTER.**

NOTE: MAKE SURE YOU HAVE ADMINISTRATIVE RIGHTS TO YOUR COMPUTER TO DOWNLOAD THE UTILITY AND DRIVERS.

NOTE: FOR BEST RESULTS, POWER OFF PRINTER PRIOR TO INSTALLING COGNITIVETPG PRINTER ADMINISTRATOR AND PRINTER DRIVERS.

Chapter 3: Installing CognitiveTPG Printer Administrator and Print Drivers

The updated Advantage LX (S/N starting with "L") is compatible with existing Advantage LX drivers and the Cognitive Printer Configuration Utility. Additionally, it can be used with the latest utility -- CognitiveTPG Printer Administrator.

CognitiveTPG Printer Administrator is a Java based utility designed for installation on various operating system platforms. Administrator allows complete control over the profiles and settings of the Advantage LX printer.

Downloading CognitiveTPG Printer Administrator

In order to easily make printer configuration changes, install the CognitiveTPG Printer Administrator Utility. Follow the CognitiveTPG Printer Administrator installation instructions at http://www.CognitiveTPG.com/resources_utility.aspx for the Advantage LX printer. You can also follow this path: **http://www.CognitiveTPG.com** > **Downloads** > **Utility**. This process will also install Windows driver for the printer on your computer. Note that Ser/COM, or Ethernet connection is preferred for use with this utility. Parallel connection provides limited functionality with Administrator Utility.

After downloading and installing CognitiveTPG Printer Administrator and driver files, connect the printer to your computer and power it on. Use the "Add A Printer" wizard to add the appropriate driver. For reference, driver files are downloaded to the following location on the computer: C:\Program Files\Cognitive\Drivers.

| 🍠 🕑 🔻 🙋 hi | tp://www.cognitivetpg.com/resources_Utility.aspx | 1 |
|-----------------------|--|---|
| <u>File Edit View</u> | <u>Favorites</u> <u>T</u> ools <u>H</u> elp | |
| 🍃 Favorites 🔤 🧣 | 😓 🙋 Suggested Sites 🔹 🙋 Free Hotmail 💋 Get More Add-ons 👻 | |
| Cognitive TPG | | |
| | | |
| | | |
| | | |
| | Utility for Advantage LX | |
| | Cleaner Utility | |
| | Existing users with older installed CognitiveTPG printer drivers on their computer will require this | |
| | Cleaner Utility. First time users installing CognitiveTPG printer drivers do not require the Cleaner | |
| | Utility. | |
| | CognitiveTPG Administrator 32-bit | |
| | 32-bit Java based printer administration utility. | |
| | 1. Make sure you have downloaded the latest version of Java at www.sun.com | |
| | 2. For users who have never installed CognitiveTPG Printer Administrator please refer to this document | |
| | For users who have previously installed CognitiveTPG PRinter Administrator or downloaded drivers please refer to this document | |
| | CognitiveTPG Printer Administrator 64-bit | |
| | 64-bit Java based printer administration utility. | |
| | 1. Make sure you have downloaded the latest version of Java at www.sun.com | |
| | 2. For users who have never installed CognitiveTPG Printer Administrator please refer to this document | |
| | For users who have previously installed CognitiveTPG Printer Administrator or downloaded drivers please refer to | |

CognitiveTPG Printer Administrator Utility

Connection Settings

Connecting Via Serial

- 1. Select Use Serial Connection radio dial
- 2. Select the Com Port to which the printer is connected
- 3. Select the printer's Baud Rate setting
- 4. Click **Connect**.

| DGNITIVETPG | Disconnected |
|--|---|
| tion Settings Printer Settings Label Positioning Fonts and Objects Prof | ile Management Firmware Upgrade Script Editor About |
| ection Type | Serial Connection |
| Use Serial Connection Gravitation | Baud Rate: 115200 V |
| Baud Rate: 9600 | Buffer Size: Buffer Overflow: |
| System Printer Connection Printer Name: Cognitive DLX 4 Inch E | Apply Refresh |
| O Use Network Connection | Network Connection |
| Padoress: | IP Address: V00C000C00C00C |
| O Use Parallel Connection | Gateway: 1006.3006.3006 |
| Note: The usage of the parallel connection is limited and works with newer printers only. | DHCP LPD RTEL |
| Connect | RTEL Port Number: 9100 Buffer Size: 32768 |
| [man tank ab v] | Apply Refresh |

NOTE: FOR SERIAL CONNECTION, THE ADVANTAGE LX DEFAULT BAUD RATE IS 9600.

NOTE: WHEN PRINTER IS PROPERLY CONNECTED, COGNITIVETPG PRINTER ADMINISTRATOR WILL DISPLAY CONNECTED IN A GREEN BOX IN UPPER RIGHT CORNER.



Serial Connection Parameters

- Baud Rate
- XON/XOFF
- Buffer Size
- Buffer Overflow

Connecting Via Ethernet

- 1. Select the Use Network Connection radio dial
- 2. Input the printer's IP Address if static IP Address is to be used, otherwise, with DHCP enabled, your server will assign an IP Address to the printer
- 3. Input the printer's RTEL port number

Ethernet Connection Parameters

- IP Address
- Net Mask
- Gateway
- DHCP
- LPD
- RTEL
- RTEL Port
- Ethernet Text Buffer

Connecting Via Parallel

- 1. Select the Use Parallel Connection radio dial
- 2. Select the **Parallel (LPT) Port** to which the printer is connected
- 3. Click Connect

Printer Settings

Print Speed

The **Print Speed** value sets the printing speed of the printer.

- **Low** = 2 inches per second
- Normal = 2 inches per second
- **High** = 3 inches per second

HELPFUL TIP: PRINT A SELF TEST TO DETERMINE PRINTER'S CURRENT SETTINGS. A SELF TEST CAN BE PERFORMED BY HOLDING THE FEED BUTTON WHILE TURNING PRINTER POWER ON. CONTINUE TO HOLD THE FEED BUTTON UNTIL SELF TEST PRINTS.

NOTE: USING THE

PARALLEL PORT CONNECTION WITH ADMINISTRATOR

PROVIDES LIMITED

FUNCTIONALITY DUE

TO THE PRINTER'S

UNI-DIRECTIONAL COMMUNICATIONS ON THIS PORT. SETTINGS CAN BE SENT VIA ADMINISTRATOR, BUT THEY WILL NOT FILL IN ON SCREEN.

| ettings Printer Settings Label Po | sitioning Fonts and Objects Profile Mar | agement Firmware Upgrade Script Editor About |
|-----------------------------------|---|--|
| | | |
| Print Speed: | Normal Apply | 0 Apply |
| No-Media-Out (Inches): | 1 Apply | |
| Debug Report Level: | Serial & Label V Apply | Primary Language |
| | | O Auto (EcPL/ZcPL) O EcPL |
| Auxiliary Power On | Apply | 0.2241 0.041 |
| Enable Automatic Reprint | Apply | Apply |
| Media Adjust: | 0 Apply | Thermal Mode |
| Pitch: | 200 💌 Apply | Direct Thermal Thermal Transfer |
| Time (hh:mm:ss, 24-hour clock |): Refresh | Anniv |
| Date (mm/dd/yy or dd.mm.yy) | Apply | |
| | | |

No-Media Timeout

The no media timeout value represents the number of inches of media fed through the printer without detecting an index mark prior to reporting an error.

EXAMPLE: IF NO MEDIA TIMEOUT IS SET TO 12, THE PRINTER WILL CONTINUE TO FEED 12 INCHES OF MEDIA WITHOUT DETECTING AN INDEX MARK BEFORE REPORTING AN ERROR.

Debug Report Level

Specifies the method by which the printer reports error.

Values:

- **None** = Turns error reporting Off.
- Serial = Printer sends error report to host device via serial port.
- **Serial & Label** = Printer sends error report via serial port and prints an error label.

Auxiliary Power ON

Check Auxiliary Power ON to enable the 5V serial port output.

Enable Automatic Reprint

Checking the Enable Automatic Reprint box prompts the printer to reprint a label in the event the printer detects an index mark prior to completing the requested label.

Media Adjust

Adjusts print contrast on object leading edges for optimum print quality. Adjustment of this parameter is not normally required; refer to Cognitive Programming Language (CPL) Programmer's Guide for more detail.

<u>Pitch</u>

The pitch represents the dots per inch (dpi) setting for the printer.

Values:

100 or 200 for 200 dpi printers

<u>Darkness</u>

The **Darkness** value adjusts the print darkness. Darkness range: -200 to 800

NOTE: THE FACTORY DEFAULT FOR DARKNESS IS 0.

Primary Language

Selects the primary command language the printer uses. The Advantage LX is defaulted to CPL (Cognitive Programming Language). AUTO, EcPL, and ZcPL are used for other printer models.

NOTE: THE Advantage LX DOES NOT SUPPORT TPCL COMMAND LANGUAGE

Thermal Mode

Select direct thermal or thermal transfer based on the model of Advantage LX printer and the type of media being used. Thermal transfer Advantage LX printers can be set to operate in direct thermal mode.

Label Positioning

Print Width

The **Print Width** value adjusts the printing width of the printer for the particular media being used.

Maximum print width is 4.1" (104 mm), media width range is 2.0 to 4.25" (50 to 108 mm) for 4-inch Advantage LX (LBD42 and LBT42) models.

Maximum print width is 2.2" (56 mm). Media width range is 1.0" to 2.4" (25 to 61 mm) for 2-inch Advantage LX (LBD24 and LBT24) models.

IMPORTANT! THERMAL TRANSFER MODE REQUIRES THE USE OF A THERMAL TRANSFER PRINTER AND THERMAL TRANSFER PRINT RIBBON. DIRECT THERMAL MODE REQUIRES THE USE OF DIRECT THERMAL MEDIA.

| tatus | Connected |
|---|---|
| GNITIVETPG | Heartbeat |
| n Settings Printer Settings Label Positioning Fonts | s and Objects Profile Management Firmware Upgrade Script Editor About |
| | TOE Adjustment (Motor Steer) |
| Print Width (Inches): 4.01 Apply | 460 Apply |
| Enable Auto-Recalibration Apply | Top-of-Form Adjustment moves the label's top margin down the page, which may appear as 'up' |
| Enable Automatic TOF Apply | |
| Indexing | |
| Indexing On | 1 million and 1 |
| Bar Annly | |
| () Gan Calibrate | |
| O Notch | |
| Label Presentation | |
| | Shift Left moves the image leftward across the labelfrom the printer's point-of-view, i.e. to the |
| Enable Label Presentation | right from this point-of-view. Shift-Left (Hundredths of an Inch): |
| Advance: 75 Apply | 0 Annie |
| Ketract: 75 | C (1997) |
| | |
| | [Data Tank I shall |

Auto Recalibration

Check and **Apply Enable Auto Recalibration** and the printer will automatically attempt to recalibrate in the event an index mark is not detected.

Auto Top Of Form

Check and **Apply Enable Automatic TOF** and the printer will feed a label when the printer is turned ON or the printhead is latched.

Indexing

Indexing indicates to the printer the index type of the media being used. The **Indexing On** check box must be checked when using Bar, Gap, or Notch style indexing. Uncheck the **Indexing On** box when using continuous media.

Label Presentation

Label presentation advances media out of the printer after printing a label and then retracts the media prior to printing the next label.

- **Advance** = Distance the media advances after printing a label.
- **Retract** = Distance the media retracts prior to printing a label.
- **Time** = Amount of time in seconds the label remains presented prior to retracting.

NOTE: WHEN TIME IS SET TO 0 FOR LABEL PRESENTATION, THE LABEL WILL REMAIN ADVANCED UNTIL THE NEXT LABEL IS PRINTED.

Top of Form Adjust

Top of Form (TOF) sets the top of the label with relation to the print head. Increasing the TOF value moves the printed text down the label. Decrease the **TOF** setting to move the printed test up the label. This value is set at the factory and typically will not need to be changed.

Shift Left

Shift left moves the printed image left across the label.

Fonts and Objects

The Fonts and Objects tab lists the Fonts, Formats and Graphics currently stored in the printer.

| COGNI | | G | Heartb | eat | Connected | | |
|---------------------|-------------------|-------------------|-------------------|--------------------|------------------|------------------|-----|
| Connection Settings | Printer Settings | Label Positioning | Fonts and Objects | Profile Management | Firmware Upgrade | Script Editor Ab | out |
| Name | Туре | Storage | Size | Description | | | 1 |
| uffonta | Vector font | Flash | 5880 | Font A Vector Fo | nt | | |
| uffontb | Vector font | Flash | 6164 | Font B Vector Fo | nt | | |
| UFARIAL | Vector font | Flash | 5391 | Arial Vector Font | | | |
| F3X5 | Bitmap font | Flash | 849 | F3X5 | | | |
| PSX7EX | Bitmap font | Flash | 1944 | FSX7EX | | | |
| RX8EX | Bitmap font | Flash | 2220 | F8X8EX | | | |
| P9X12EX | Bitmap font | Flash | 4290 | F9X12EX | | | |
| F12X16EX | Bitmap font | Flash | 8016 | F12X16EX | | | |
| F18X23EX | Bitmap font | Flash | 17148 | F18X23EX | | | |
| F24X31EX | Bitmap font | Flash | 27060 | F24X31EX | | | |
| orb16 | Ritman font | Flach | 652 | OCR8 10v16 | | | |
| orb18 | Bitmap Font | Flach | 1452 | OCR8 12v18 | | | |
| och24 | Bitmap font | Flach | 1452 | OCR8 15v24 | | | |
| chittin . | Double byte font | Flach | 238760 | 16 x 16 Kani Gol | thic | | |
| hPri24 | Double byte font | Flach | 537200 | 24 v 24 Kanii Gol | thic | | |
| hittie | Double byte table | Flach | 464 | DOUBLE BYTE T | ARIF | | |
| orean16 | Double byte foot | Flach | 298984 | KOREAN 16v16 | Here | | |
| orean24 | Double byte font | Flach | 672704 | KOREAN 24y24 | | | |
| 0763 | Double byte table | Flach | 560 | DOUBLE BYTE T | ARIE | | |
| 1 | Object 37 | Flach | 12251 | 701-0 | HULL | | |
| 1 | Object 37 | Flach | 13499 | 7PL-R | | | |
| | Object 37 | Flach | 14944 | 791-0 | | | |
| | Object 37 | Flach | 16797 | 70L-E | | | |
| 1 | Object 37 | Flach | 25446 | 7PL-G | | | |
| | Object 37 | Flach | 35890 | 7PL-P | | | |
| 2 | Object 37 | Flach | 41429 | 781-0 | | | |
| 2 | Object 37 | Flash | 45291 | 7PL-R | | | |
| | Object 37 | Flash | 49353 | 791-5 | | | |
| | Object 37 | Elach | 63662 | 70L-T | | | |
| 1 | Object 37 | Elach | 50026 | 701-11 | | | |
| 1 | Object 37 | Flach | 70259 | 701.0 | | | |
| 136 | Object 37 | Flach | 03405 | 36 PT CC TOTI IM | V UNT 200 | | |
| 148 | Object 37 | Flach | 113530 | 48 PT CG TRIUM | V UNT 200 | | |
| 4 | Object 37 | Flach | 10474 | 7PL-H 200 DPT | 1 OH1 200 | | |
| , | 00/000 07 | 110201 | 101/4 | 6FE-11200 DP1 | | | |

Loading Fonts and Objects

NOTE: GRAPHICS MUST BE MONOCHROME IN .BMP OR .PCX FILE FORMAT TO BE STORED IN PRINTER MEMORY. FILE NAME MUST BE 8 CHARACTERS OR LESS.

- 1. Select the **Fonts and Objects** tab.
- 2. Click the Load Objects to Printer button.
- 3. Select the Font or Object to be stored and click **Ok**.

Deleting Fonts and Objects

- 1. Select the Fonts and Objects tab in CognitiveTPG Printer Administrator.
- 2. Highlight the Font, Object or Graphic to be deleted.
- 3. Click the **Delete Selected Objects** button.

Profile Management

Manage the settings of the Advantage LX using the Profile Management section of CognitiveTPG Printer Administrator. Profile Management displays a list of the printer's current variable settings.

| CognitiveTPG Printer Administrator v1.5.3 | 248 | | | | | |
|--|---------------------|-------------------------|------------------|---------------|-------|---|
| | Heart | eat | Connected | | | |
| Connection Settings Printer Settings Label Positioning | Fonts and Objects | Profile Management | Firmware Upgrade | Script Editor | About | 4 |
| VARIABLE COMM 9600, N.S. J.N. VARIABLE THERNET 10 0.0.0.0 VARIABLE ETHERNET 10 0.0.0.0 VARIABLE ETHERNET INTO X VARIABLE ETHERNET SIG VARIABLE FICTO X VARIABLE X VARIABLE FICTO X VARIABLE FICTO X VARIABLE FICTO X VARIABLE FICTO X VARIABLE X VARIABLE X VARIABLE X VARIABLE FICTO X V | | | | | | |
| Open Stored Profile Get Printer's Current Profile S | ave Profile to File | pply Profile to Printer | | | | |

Obtaining Printers Current Profile

- 1. Select the Profile Management tab in CognitiveTPG Printer Administrator.
- 2. Click the Get Printer's Current Profile button.

Saving the Current Printer's Profile

- 1. Select the Profile Management tab in CognitiveTPG Printer Administrator.
- 2. Click the Get Printer's Current Profile button.
- 3. Click the Save Profile to File button.

Applying a Saved Profile to the Printer

- 1. Select the Profile Management tab in CognitiveTPG Printer Administrator.
- 2. Click the Open Stored Profile button.
- 3. Select the desired Stored Profile and click Ok.
- 4. Click the Apply Profile to Printer button.

Firmware Upgrade

1. Select the Firmware Upgrade tab.

CAUTION! TURNING THE PRINTER OFF DURING FIRMWARE INSTALLATION COULD DAMAGE THE PRINTER.

NOTE: IF YOUR COMPUTER IS CONNECTED TO THE INTERNET, USE THE "GET LATEST FIRMWARE FROM COGNITIVETPG" BUTTON. THIS ACTION WILL ALSO LOAD CURRENT FONTS. UPDATE WILL TAKE A FEW MINUTES.

| ection Settings | Printer Settings | Label Positioning | Fonts and Objects | Profile Management | Firmware Upgrade | Script Editor | About |
|-----------------|--------------------|-------------------|------------------------|--------------------------|------------------------|---------------|--------------|
| | | | | | | | |
| Firmwar | e | | | | | | |
| Curren | nt Firmware: | | | | | | |
| | Part Number: | 195-170-305 | | | | 0 | |
| | Version Number: | V3.05\$ | | | | U | Refresh |
| | Release Date: | Jun 02 2011 11:5 | 1:43 | | | | |
| Upgra | de Firmware: | Calact Elements | | at Labort Einnungen fro | Combustor | Und | te firmutes |
| | | Select Firmware | | set Latest Firmware fro | II Cognitive IPG | Opus | sce reniware |
| | New Image: | | | | | | |
| Please | Note: After Changi | ng Firmware or Fo | its it is suggested th | hat the printer and this | application be shut do | wn and restar | ted. |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |

- 2. Click the Select Firmware File button.
- 3. Select the appropriate Firmware file and click **Ok**.
- 4. Click the **Update Firmware** button.

Script Editor

Use the Script Editor in CognitiveTPG Printer Administrator to send programming language code to the printer. For more information on programming CPL please refer to the CPL Programmers guide located on the CognitiveTPG Web site www. CognitiveTPG.com.

Sample Test Script in CPL:

! 0 100 195 1 VARIABLE WIDTH 200 TEXT 3 5 15 PRINTER TEST END

For a simple printer test, type in the sample code shown above in the "Printer Input" window and click "Send to Printer" button. The printer should print the phrase "Printer Test."

| COGNI | | PG | Hear | tbeat | Connected | | |
|---------------------|-------------------------------|-------------------|-------------------|--|--|---|-----------|
| Connection Settings | Printer Settings | Label Positioning | Fonts and Objects | Profile Management | Firmware Upgrade | Script Editor About | |
| Yinker Input | | | | Printer Output TCAPCAL: TCAPCAL: TCAPCAL: TCAPCAL: TCAPCAL: TCAPCAL: TCAPCAL: TCAPCAL: TCAPCAL: TCAPCAL: NTCAP | 1,40,0,50 , TrigOnb=16, J SlopeThreshe2, 0, Gap T0F+60 MIRCTED 0740300 40,0,50 , TrigOnb=16, J SlopeThreshe2, 0, Gap T0F+60 View Variable: Save Output | <pre>/ilcar=0 wLFil=5 030470 DISCONNECT ilcar=0 , wLFil=5</pre> | ED 074030 |
| Open F | ile Save To File Send File | Clear Send | To Printer | Timer Settings Interval | I (secs): Current: art Pause | Repeat: xxx/yyy Resume St | op |

Chapter 4: Cleaning and Maintenance

IMPORTANT! DISCONNECT POWER PRIOR TO CLEANING THE ADVANTAGE LX. For optimal printhead performance CognitiveTPG recommends cleaning the interior components (printhead, platen roller, media sensor, peel bar (if installed), ribbon, and media paths) every 20,000 inches (508 m). The thermal printhead should be cleaned every 5,000 inches if pre-printed labels are used. Proper maintenance reduces replacement costs by extending the life of the printhead and improves the performance of the printer.

Cleaning the Printer

Clean the exterior of the printer and the media tray using a lint-free cloth, and if necessary, a mild detergent solution.

Cleaning the Thermal Printhead and Platen

WARNING! INCORRECTLY CLEANING PRINTER WILL CAUSE PERMANENT DAMAGE AND VOID WARRANTY. COGNITIVETPG RECOMMENDS USING A CERTIFIED CLEANING PEN FOR CLEANING THERMAL PRINTHEAD.

1. Open the print mechanism.



2. Gently clean the printhead (A), platen roller (B) and media path using a CognitiveTPG approved cleaning pen, card or a soft, lint-free cloth saturated with 99% isopropyl alcohol.

Cleaning Supplies

| Advantage LX Cleaning Supplies | | | | |
|--------------------------------|---------------|---------------|---------------|--|
| Part # | Size (inches) | ltems per box | Description | |
| 14-00-0001 | 4.5″ x 6″ | 25 | Cleaning card | |
| 14-00-0002 | - | 12 | Cleaning pen | |

Chapter 5: Troubleshooting & Default Settings

Use the chart below for troubleshooting your Advantage LX printer prior to contacting Technical Support. If you are unable to resolve the problem using the chart below, please contact our Technical Support.

| Symptom | Possible Cause | Recommended Solution |
|-----------------------------------|--|---|
| Red Ready Light | Print Head Unlatched | Securely latch printhead |
| | Out of Media/Ribbon | Replace media/ribbon |
| | Printer Paused | Press Feed Button to continue printing |
| Red Power Light | Incorrect Power Supply | Verify use of correct power supply |
| Printing Too Light | Printer Darkness Setting | Increase printer Darkness using CognitiveTPG Printer Administrator |
| | Driver Darkness Setting | Increase the Darkness value within the printer driver |
| | Printhead Dirty | Clean printhead |
| Printing Blank Labels | Incorrect Media | Use direct thermal media |
| | Missing Ribbon | Use print ribbon when printing to thermal transfer media |
| Continuously Feeding Labels | Printer out of Calibration | Calibrate printer using CognitiveTPG Printer Administrator |
| Feed Button Not Working | Printer is running a stored program | With print head unlatched, turn printer off and back on then re-latch printhead |
| Print Not Positioned Properly | Top of Form or Print Width requires adjustment | Adjust Top of Form and Print Width using CognitiveTPG Printer Administrator |
| Media Drifting During Printing | Media Guide improperly adjusted | Verify Media Guide is positioned properly |
| Skipping Labels During | Label Design | Decrease height of label |
| Printing | Printer out of Calibration | Recalibrate printer using CognitiveTPG Printer Administrator |

The Advantage LX ships with the following default settings:

| Parameter | Default Setting |
|---|---|
| Programming Language | CPL - Cognitive Programming Language |
| Speed | 3 ips (76 mm/sec) |
| Label Width | 2" Models: 220 (2.2" or 56 mm) 4" Models: 409 (4.09" or 104 mm) |
| Label Length | Measure label (automatically measures and sets label length at power up) |
| Indexing Type | Gap |
| Reference Point | 0,0 (upper left corner) |
| Auto Top of Form | On |
| Enable Label Present | Off |
| Advance Label | 75 (0.75″ or 19 mm) |
| Retract Label | 75 (0.75″ or 19 mm) |
| Delay Time (Retract Label) | 0 seconds |
| Serial Port Settings (serial port printers only) | 9600 bps, 8 bit data, 1 stop bit, no parity (DTE configuration - use null-modem cable) |
| Settings below only apply to print | ers with Ethernet |
| Printer IP Address | 10.0.0.12 |
| Net Mask | 255.255.255.255 |
| Gateway | 0.0.0.0 |
| DHCP | On |
| LPD | On |
| RTEL | On |
| RTEL Port Number | 9100 |